



SABAH, BE here for you – MICE INCENTIVE 2021

FEEDBACK FORM (Physical Event)

Event Name	
Organization	
Name	
Email	

1	Did you face any challenges during the event?					
	<input type="radio"/> No	1	Go straight to No.3			
	<input type="radio"/> Yes	2	Please continue			
	<i>Please specify:</i>					
2	From a scale 5 to 1 where 5 means 'very satisfied' and 1 means 'very dissatisfied', how would you rate your level of satisfaction on the following?					
a	Venue (Location of event) Please specify:	Very dissatisfy				Very satisfied
	Value of money	1	2	3	4	5
	Food and beverages provided	1	2	3	4	5
	Venue facilities	1	2	3	4	5
	Quality of service	1	2	3	4	5
b	Ground Handler / DMC /PCO Please specify:	Very dissatisfy				Very satisfied
	Value of money	1	2	3	4	5
	Quality of service	1	2	3	4	5
	Knowledge and expertise	1	2	3	4	5
c	Transport and logistics Please specify:	Very dissatisfy				Very satisfied
	Value of money	1	2	3	4	5
	Quality of service	1	2	3	4	5
	Quality of product (Transport Vehicle)	1	2	3	4	5

d	Accommodation Please specify:	Very dissatisfy				Very satisfied
	Value for money	1	2	3	4	5
	Quality of service	1	2	3	4	5
	Facilities	1	2	3	4	5
3	Did you achieve the targeted number of delegates / attendees for the event?					
	<input type="radio"/> Yes					
	<input type="radio"/> No – Please specify:					
4	What is your final number of delegates / attendees (pax)? Online: _____ In-person: _____					
INTERNATIONAL DELEGATES			NATIONAL DELEGATES			
Breakdown by Country/Nationality		No. of Participants	Breakdown by State		No. of Participants	
			Peninsular Malaysia/ Sarawak/ Labuan			
			Sabah Residence			
TOTAL			TOTAL			
5	Do you have any comment, opinion or suggestions on our destination for future improvement?					

6	Do you have any other comments, opinions or suggestions for the venue, event supplier, ground handler, transport provider or other products and services provided on how to improve their services?